

Unwavering Commitment Annual Report 2021



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Table of content

06

Serving Our Communities
Since 1964

08

Joint Commission
International
Accreditation JCIA

09

Unwavering
Commitment to Our
Values

19

Our Programs

21

Outreach Program

23

Clinical Training Program

10

Forward by Chairman,
Archbishop Hossam
Naoum

11

Forward by General
Director, Violette
Mubarak

12

Basma Centre by
Numbers

24

Inclusive School

25

Inclusive Education

26

Special Education

13

Virtual Follow Up Mission

14

Child Rehabilitation
Centre

15

Our Services

29

Graduation of 12th Grade

30

our complimentary
package of services for
our SWD

31

School staffing

16

Therapy Sessions

17

Type of disabilities

33

Upcoming Steps Towards
a better Future

34

Thanks and Honor

35

Financial Statement



Serving Our Communities Since 1964

- **Our Vision:**

All Palestinian children with disabilities (CwD) have access to quality health services and inclusive education, can participate and influence, have hope and opportunities.

- **Our Mission:**

The Jerusalem Princess Basma Centre, serving children since 1964, works for the integration and empowerment of CwD and their families in their communities by providing rehabilitation services, inclusive education, through the development and dissemination of best practices, and influencing policy and legislation.

WHO ARE WE!

Information about JPBC

The Jerusalem Princess Basma Centre (JPBC) located on Jerusalem's Mount of Olives, operates under the umbrella of the Arab Anglican Episcopal Church in Jerusalem and the Middle East in the fields of Health, Disability and Inclusive Education.

JPBC implements long-term community-based programs and has always maintained a clear vision of providing Comprehensive Rehabilitation and Inclusive Education through the Child Rehabilitation Centre and the Inclusive School.

The JPBC Child Rehabilitation Centre has a track record of quality service, and accordingly obtained the International Standard for a Quality Management System ISO9001:2008 in 2006, 2009 and 2012. Then moved to the Joint Commission International Accreditation (JCIA) for Ambulatory Care, which is on a three-year cycle and has been achieved three times, in 2015, 2018 and 2021.

Through its Child Rehabilitation Centre, JPBC provides treatment and rehabilitation for Palestinian children with disabilities (CwD) from the West Bank, Gaza Strip and Jerusalem. The Centre receives CwD from birth till 15 years old.

Moreover, it is a member of the East Jerusalem Hospital Network, is the main referral Centre for the Palestinian Ministry of Health for treatment of Children with Disabilities CwD and acts as a National Resource Centre for capacity building, clinical training, dissemination of knowledge and best practices to practitioners and partner organizations.

Our Inclusive School is a unique model of inclusive education serving children with disabilities from Jerusalem from Kindergarten up to 12th grade. Additionally, the school provides special education.

Joint Commission International Accreditation (JCIA)

Great achievements in quality services at the Child Rehabilitation Centre



In 2021, the JPBC Child Rehabilitation Centre, successfully passed the third audit for the Joint Commission International Accreditation (JCIA) for ambulatory services. This was a result of maintaining its record of high standards of quality service provision in the field of rehabilitation.

This important accreditation for Ambulatory Care Services provided by JCIA is on a three year cycle. The first was obtained in 2015, the second in 2018 and recently we obtained the accreditation in November 2021.

The accreditation stands as a testimony that the Child Rehabilitation Centre continues to provide high quality services for patients according to international standards.

UNWAEVERING COMMITMENT TO OUR VALUES

Inclusion & participation

For over 55 years we continue to be the Main National Referral Centre for children with disabilities and core actors in the field of Rehabilitation and Inclusive Education.

equality

We ensure that the rights of children with disabilities are upheld and their lives valued just like everyone.

Quality

We are accredited with JCIA for three times in a row and still continue receiving the best grades for providing the highest quality of services for Palestinian children with disabilities.

Integrity

We adhere to the highest standards of professionalism, ethics and personal responsibility, worthy of the trust our patients place in us.

Best use of Resources

JPBC commits to the creative and optimal use of its resources.

Responsiveness

We always dig deep to strengthen planning processes for timely and meaningful collaboration and networking with partners and stakeholders.

Forward by Chairman, Archbishop Hossam Naoum



In 2021, the COVID-19 pandemic continued into its second year, leaving the Jerusalem Princess Basma Centre to face similar challenges as in the previous one. These included: ever-changing restrictions on the freedom of movement to and from the Centre; illness among students, clients, and members of the staff; and the reduction in payments of fees and government reimbursements.

Despite these difficult circumstances, the Board, management, and staff of JPBC rose to meet these numerous challenges. Not only did they keep the Centre open and running, but they actually managed to expand its facilities and improve its overall financial situation by the year's end. This feat could not have been accomplished without the generous support of our many partners and donors from around the world. And so we are grateful to them for enabling the life-changing ministries of JPBC to not only continue, but also to thrive amid the adversity we faced.

In order to more fully understand the scope of this past year's accomplishments, as well as the

ongoing needs of the Centre, I would encourage you to read through this report carefully. It has been carefully crafted to present both the big picture and the supporting details connected with JPBC's work over the past twelve months.

The challenges of 2021 will, of course, extend into 2022. For even though we are hopefully nearing the end of the pandemic, other global crises will undoubtedly arise to exert financial and political pressures upon the regional economy in which we live and minister. I therefore ask for your continued prayers and support as we move forward through uncertain waters in advancing our mission to those children and families whom we serve.

As I am now more than midway through the first year of my ministry as both Archbishop of the Episcopal Diocese of Jerusalem and Chairman of the Board of JPBC, I would like to thank the entire Board, along with Mrs. Violette Mubarak, the General Director, for working together as a team to provide outstanding leadership and initiative during this past year. I would also like to thank our dedicated staff for all their hard work throughout this same period. Together, their efforts have allowed the mission of JPBC to move forward, benefiting our many clients, students, and their families. May God continue to bless us all as we seek to help those under our care to have life, and to have it more abundantly (John 10:10).

Forward by General Director, Violette Mubarak



The Jerusalem Princess Basma Centre has been committed to serving our community since 1964 and will continue in this commitment for many years to come.

2021 has made us proud of what we can achieve together in difficult times. This past year has challenged us, made us adapt to new realities and inspired us to never give up. But most importantly, we have continued to provide our quality health services and inclusive education to children with disabilities and to their families and their communities. 2021 shows an increased number of the beneficiaries compared with 2020, and as such we have been able to serve a wider number of children. Our specialized staff have been creative and adapted new technological tools to keep in touch with the children and their families and also to follow up with them to maximize the benefits from our services.

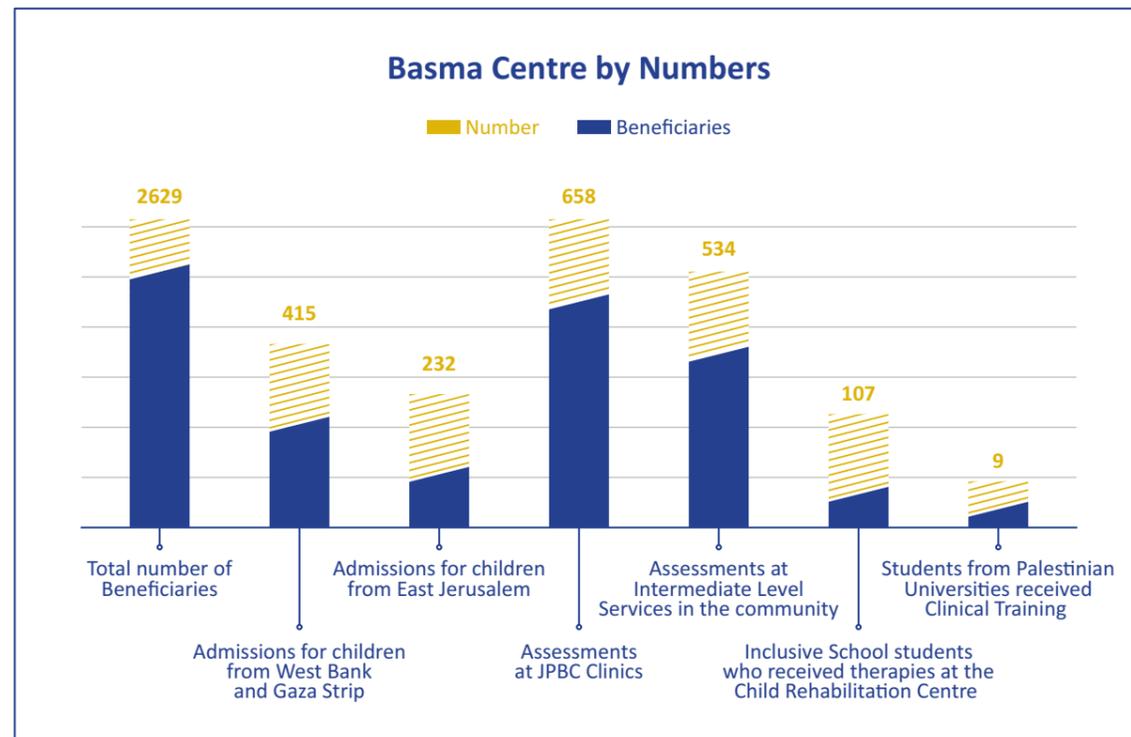
Here, I would like to thank all of our staff members who as usual have worked so hard to make sure that they provide quality services to our children.

The highlighted achievement in 2021 is obtaining the Joint Commission International Accreditation (JCIA) for the 3rd time in a row. Moreover, we continued to reach and treat more children and our plan is to expand our services so we can reach more children and to provide them with the highest standard of services in order for them to be more independent and able to reach their full potential.

The effect of the pandemic has been global in its scale, but personal on its impact. At JPBC as the whole world, we faced insecurity and financial challenges, but we stood united and more committed to our vision. We emerged from the pandemic with a stronger faith and commitment to sustain and expand our services to Palestinian children with disabilities at our Centre and through the Outreach Program. Our plan is to extend further our services to our partners and to broaden their networks. In this context, JPBC received a fund for purchasing a new mobile van which will greatly facilitate the work of the multidisciplinary team at the Rehabilitation Centre. Moreover, we aim to expand our services and are delighted to announce that we are establishing a new audiology unit which will offer quality audiology services to children with disability in 2022.

We are grateful to our Chairman Archbishop Hosam Naoum and the Board members for their continuous support. A big thank you from our children with disabilities and their families, and from JPBC staff to all our partners, donors, supporters, and steering committee for their generous support which with whom without we could not succeed.

Basma Centre by Numbers



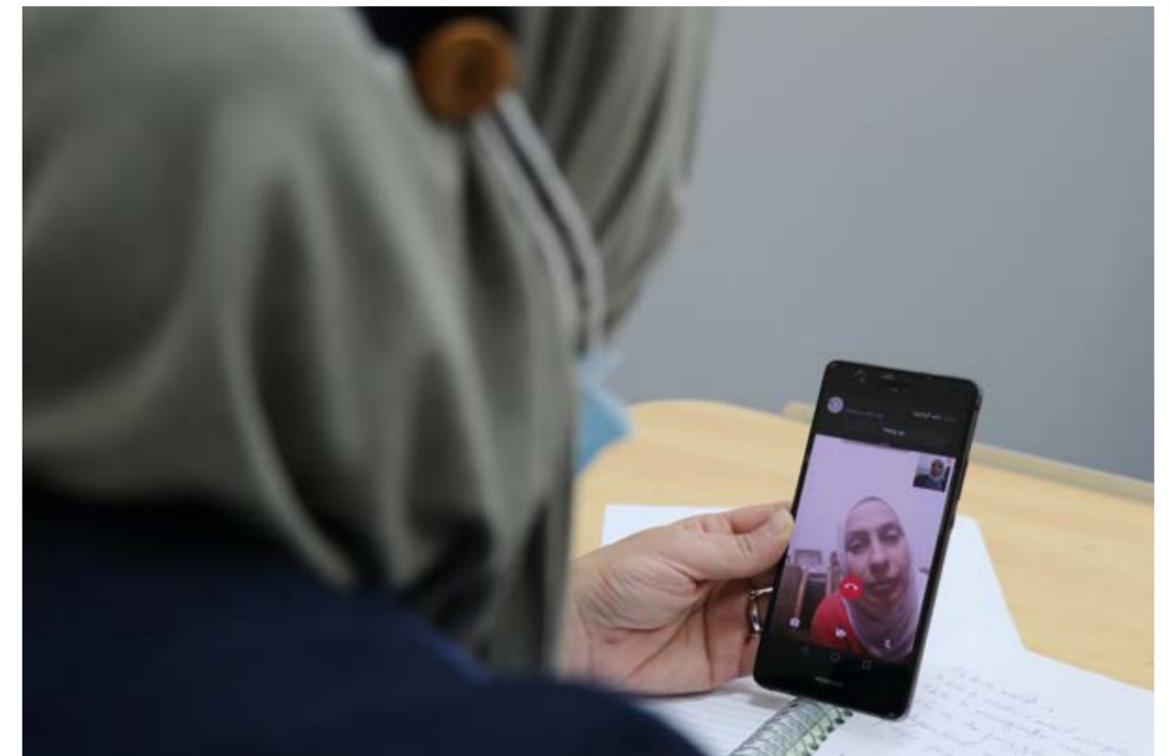
Despite the distance our services continue

• Virtual Therapy Program

This program was created in 2020 as a result of the spread of COVID-19 pandemic. During 2021, 62 families benefited from this program, through 1075 therapy sessions detailed as follows:

Therapy	Number of sessions
Physiotherapy	168
Speech and language therapy	169
Occupational therapy	169
Psychosocial support	338
Medical guidance and follow up	62
Infection control	169

• Virtual Follow-up Mission



During the spread of COVID-19 pandemic, our team created the Virtual Therapy Program, which recorded great results and formulated many success stories. Now that the authorities have reduced the restrictions on movement, families from the West Bank and Gaza Strip have been able to travel to the Basma Centre.

However, our multidisciplinary team carried on using technology through a complementary therapeutic program online. They decided to establish the follow-up program to meet the needs of our children and their families so as to maximize therapeutic time and to accelerate progress. Our IT Officer trained all therapists and professional staff in the use of this program which offered greater confidentiality and ease of use. In turn, the multidisciplinary team, have cascaded the training to parents who were enrolled on the Mother and Family Empowerment Program, in order to make subsequent therapeutic sessions online more effective. After one month from discharge, families are invited to join a follow-up session which aims to assess the progress of the child and to plan their next admission to the Centre.

“The follow-up program created better access for our multidisciplinary team to stay in touch with the families and to re-evaluate the results online. A number of children achieved their ‘Home Therapy Plan’ goals and through the Virtual Follow-up program we set new goals for them”.

Medical Director

Dr. Waddah Malhees

150 During 2021, our multidisciplinary team reached 150 families through the virtual Follow-up Program.



Child Rehabilitation Centre

The Child Rehabilitation Centre provides treatment services for CwD from Jerusalem, the West Bank, and the Gaza Strip. The age range treated is from birth to 15 years. We provide treatment through our three main services: Comprehensive Rehabilitation Services, Child Development Services (Outpatient) and Student Therapy Services.

During 2021, the Centre has provided a wide range of therapies through its different units that include: Physiotherapy, Occupational Therapy, Speech and Language Therapy, Hydrotherapy, Music Therapy, Psychosocial support and Nursing.

Our Services

• Comprehensive Rehabilitation Services

In order to ensure appropriate care to children who have difficulties accessing our Centre on a daily basis and those who need intensive rehabilitation, the Centre provides a 'Comprehensive Rehabilitation Service' for a period of 2 – 3 weeks, where the mother and the child are given full accommodation. These services are provided for children from West Bank and Gaza Strip and are implemented by a multi-disciplinary team, committed to applying up-to-date approaches and methodologies in the treatment of children and to ensuring optimal levels of recovery and independence. Individual plans of care are designed to guarantee quicker integration and participation of children in their families and communities.

231 The 2021, 231 children from the West Bank and Gaza Strip benefited from 12,948 therapy sessions, through 415 admissions.

“Before I met the JPBC team, my dreams were blurry and my vision of the future for my son was dull. However, the team set a goal for each child at every admission to the Centre, and by the end of our stay my child achieved that goal. Then we returned to the Centre again and an even more ambitious goal is set. At the JPBC, I found a way of creating big dreams and now know my path towards achieving these dreams.”

Kinan's mother – Nablus / West Bank

• Child Development Services

The Centre provides specialized Child Development day-care services to children from East Jerusalem. Through this service, the Centre treats children with developmental delays, neurological impairments, Cerebral Palsy, Autism Spectrum Disorder, Language Delay and a range of different syndromes, through a specialized team of physiotherapists, occupational therapists, speech and language therapists, a psychologist and a social worker. Individual development plans of treatment are designed to improve the children's participation and integration into their families and social environment.

232 In 2021, 232 children from the East Jerusalem benefited from 3,523 therapy sessions through several admissions.

• Student Therapy Services

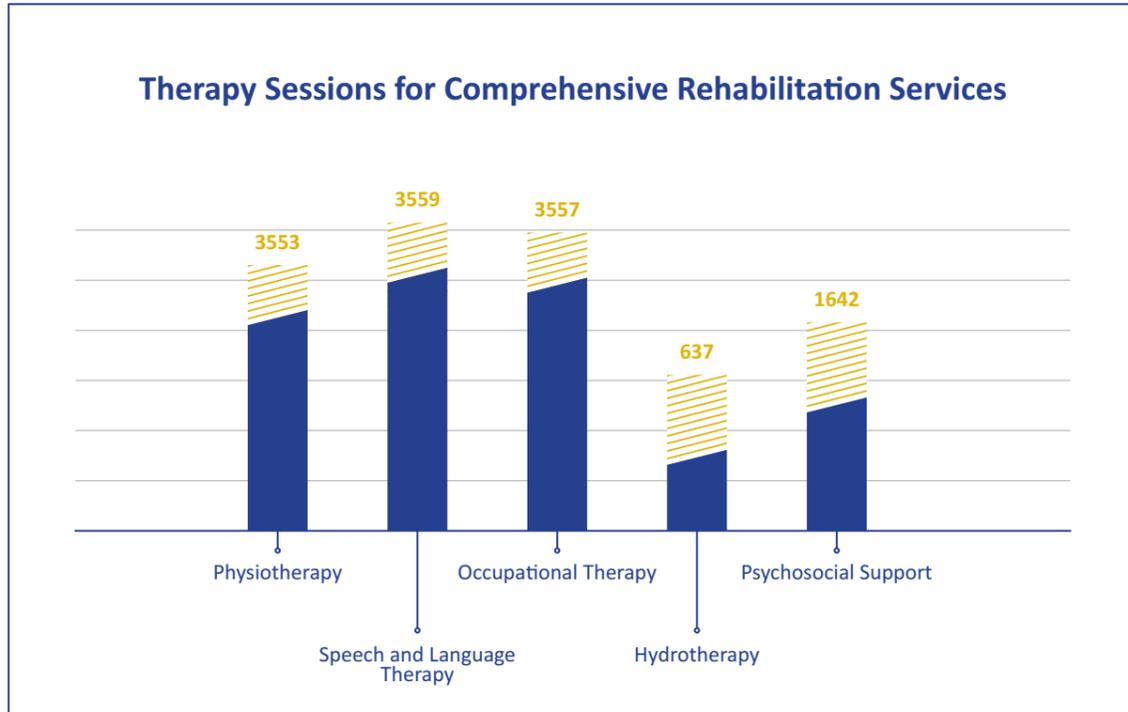
The Centre provides a Specialized Therapy Service for students with disabilities from our Inclusive School. Through this service, the Centre treats children with several types of disabilities including physical disabilities, visual disabilities, hearing impairments, Down Syndrome, Autism, learning difficulties and speech and language disabilities. The Student Therapy Services include Physiotherapy, Speech and Language Therapy, Occupational Therapy, Hydrotherapy, Sensory Therapy, psychology, ABA¹ and other specialized therapies for children with ASD².

107 During 2021, 107 students with disabilities from JPBC Inclusive school have received treatment and rehabilitation services in our Child Rehabilitation Centre.

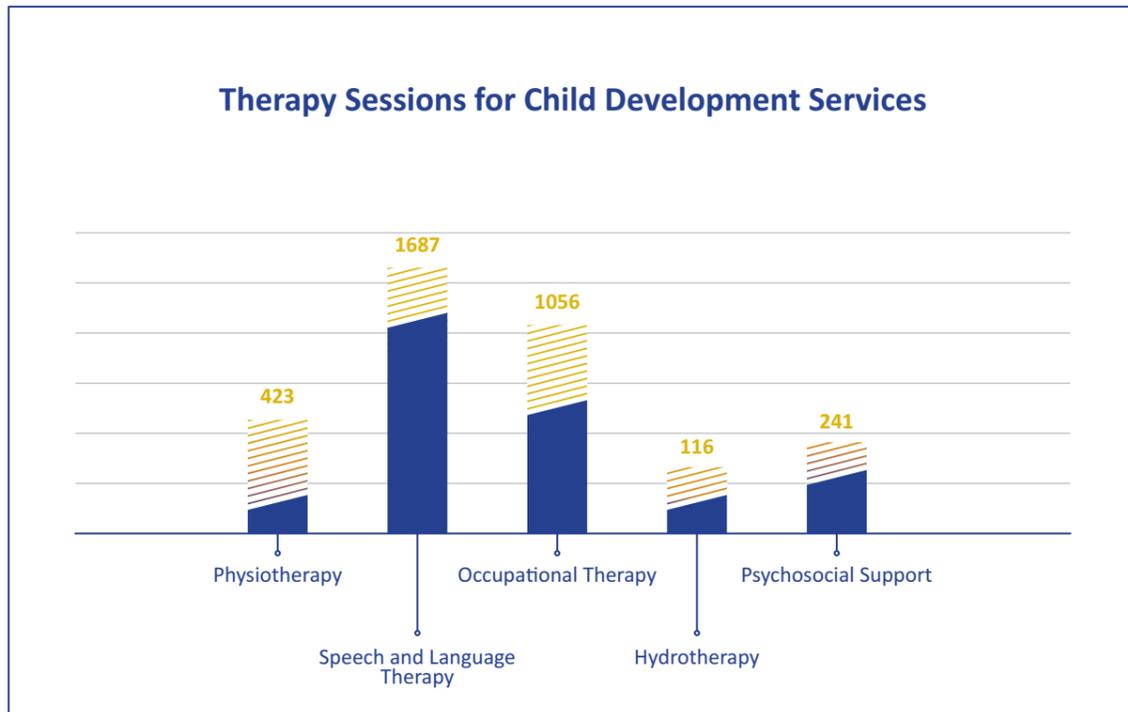
(1) Applied Behavior Analysis
(2) Autism Spectrum Disorder

Therapy Sessions

A total number of 12,948 therapy sessions were provided for children from the West Bank and Gaza Strip.



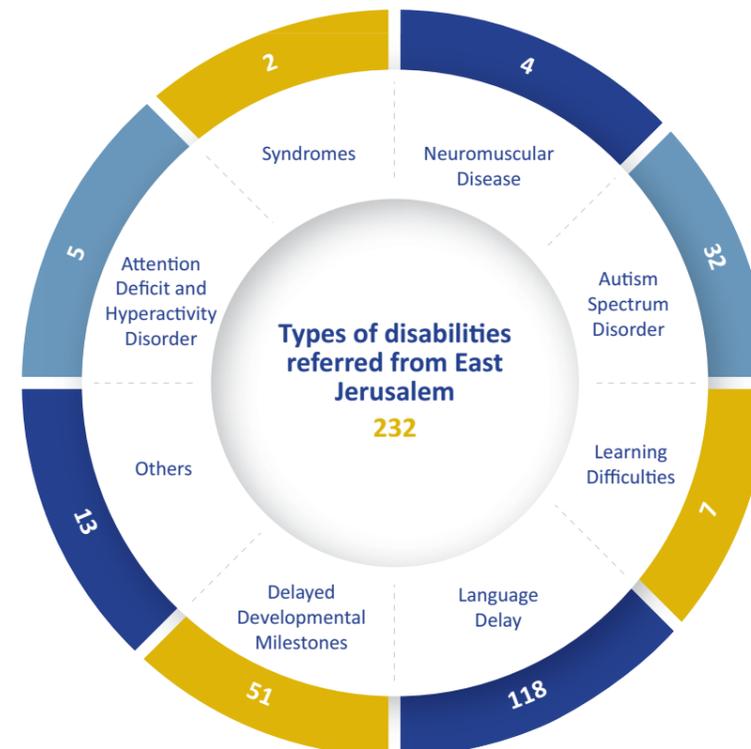
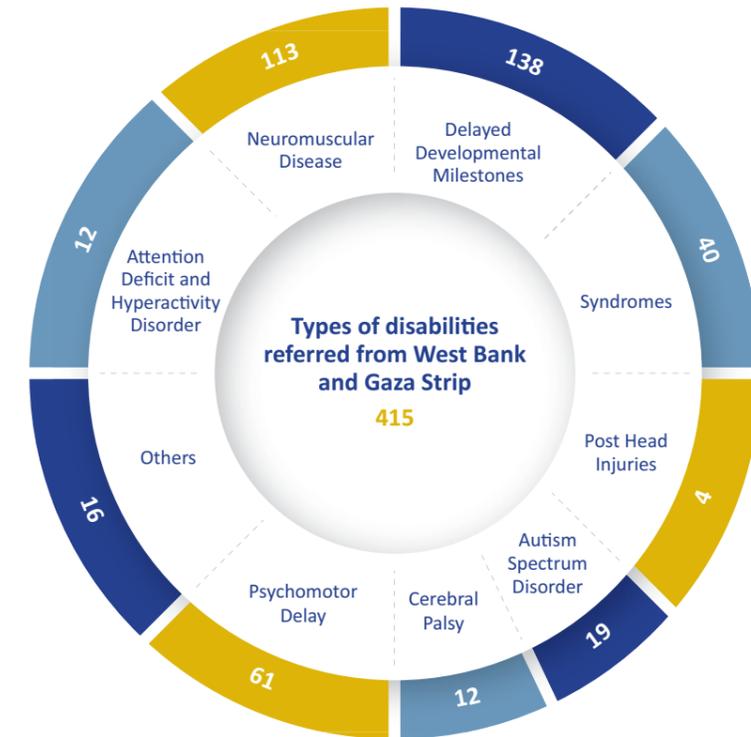
3523 therapy sessions were provided for children referred from East Jerusalem through the Child Development Services.



Diagnosis

Type of disabilities

The JPBC multidisciplinary team is always ready to serve children, with different types of disabilities, from the West Bank, Gaza Strip and East Jerusalem.





Change through collaboration

Our Programs

Mother and Family Empowerment Program (MFEP)

Change through collaboration

Through the Comprehensive Rehabilitation Service, and in order to sustain our expanding vision in the therapeutic process, our team works on maximizing the rehabilitation progress and development of the children through the Mother and Family Empowerment Program. The aim of the program is to empower the parents to be more aware of their child's needs and rights to basic services in their communities and to be better equipped in supporting their children in their development.

In this program, we provide training to mothers, fathers and family members to become shadow therapists for their children. Parents return home with a Home Therapy Plan, customized to the needs of their child. In this way, parents continue with their child's therapies at home to ensure continuity and progression. The program also provides psychosocial support through individual and group sessions for mothers by our social worker at the Centre, in addition to recreational activities.

Moreover, parents attending this program benefit from awareness-raising and education on topics related to disability and the wellbeing of the mother and child. Topics cover positive parenting, health, hygiene and infection prevention, and nutrition. Furthermore, a special focus is given to the opportunities and challenges that face their children and how to overcome these challenges.

"Don't feel shy and don't listen to others. If society does not want your child, you should still continue and gradually everyone will understand. Accept this as a challenge that will empower you and don't delay. Early Intervention is very important."

Ahmad's mother – Hebron/ West Bank

301

In 2021, 301 families benefited from the Mother and Family Empowerment Program

239

mothers and 8 fathers benefited from MFEP frontally through 415 admissions at the Centre.

62

mothers benefited from the MFEP Virtually through 62 admissions to the Virtual Therapy Program.



Leading the Way For Our Partners and Children in the Field

Outreach Program

In 2021, our multidisciplinary team reached 1192 Palestinian children in their communities in the West Bank and played an important role in strengthening the capacities of partner rehabilitation centers (Intermediate Level Services).

We have strengthened the capacities of our partner centers on child safeguarding policies and best practices; as well as the continuous clinical guidance provided to practitioners at these centers.

Our multidisciplinary team assessed and referred children for advanced comprehensive treatment at the Jerusalem Princess Basma Centre and to other health care providers. Moreover, our clinics in Jerusalem, Ramallah, and Nablus continued to operate once a week to assess and refer children for the urgently needed treatment.

8

| Partners

52

| Outreach Visits

102

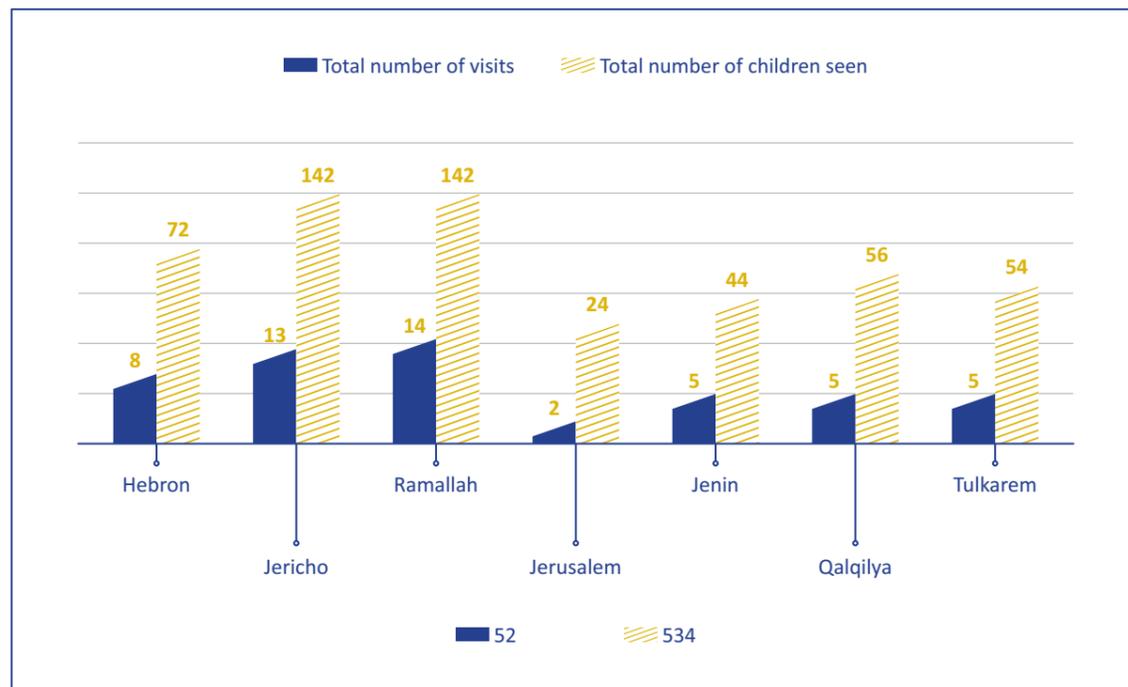
| Clinics Visits



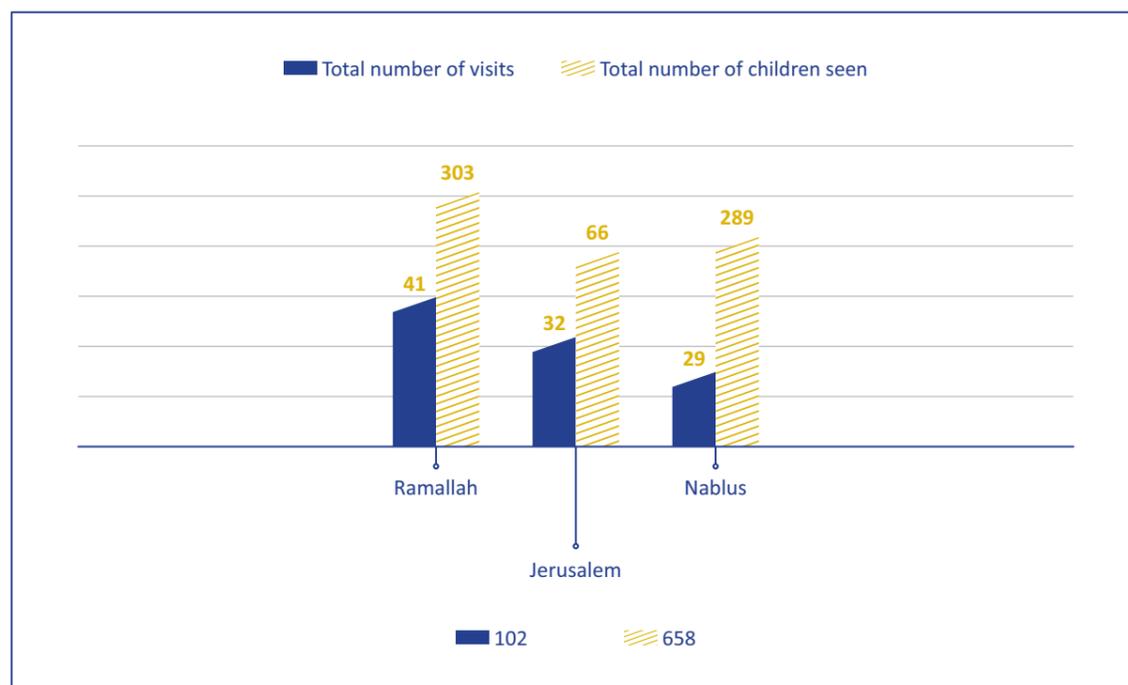
“We are trained by the staff of the Basma Centre. They focus on the smallest detail of best practice for supporting children with disabilities during treatment sessions. We are also trained in techniques for integrating and involving the mother and family in the treatment process to raise the effectiveness of the final results of the rehabilitation process and ensure its continuity by sharing learning with the family”.

Jannat Manasra, Physiotherapist – Karama Rehabilitation Center –AL – Jalazone refugee camp.

534 CwD were assessed at partner centers across the West Bank by our multidisciplinary team.



658 CwD were assessed and examined by our Medical Director during 2021 through our clinics in Jerusalem, Ramallah and Nablus.



Clinical Training Program for University Students

As a National Clinical Training and Resource Centre, JPBC operates this program to provide clinical training for Palestinian university students under the supervision of our multidisciplinary team.

This program is implemented in cooperation and partnership with three Palestinian Universities and one College (Arab American University, Al-Quds University, Bethlehem University, and Hind al Hussein College), where a clinical training program is provided for students in the fields of Physiotherapy, Speech and Language Therapy, Occupational Therapy, and Social Work.

This program provides the students with the opportunity to apply their theoretical knowledge to practical training. Students are able to interact in real time with patients and their families and build their experience.

9 university students benefited from the Clinical Training Program in 2021



Our Inclusive School

Equal Opportunities

Our Inclusive School serves children from the geographic area of Jerusalem and provides education for students with disabilities (SwD) who study side-by-side with children without disabilities. All children learn the regular curriculum and SwD comprise on average, one-third of the total number of students within the Inclusive Education Program. Our school is from Kindergarten to 12th grade. All classes are inclusive. We also run special education classes within the Special Education Program that serve as stations to prepare children to be fully integrated into the mainstream classes.

452 students were enrolled at our Inclusive School for the academic year 2020/2021

Inclusive Education

JPBC is committed to providing education for students with disabilities (SwD) in an inclusive environment. All children have a right to education and especially those with disabilities. Ensuring school places for SwD creates equal opportunities for all children to continue their higher education and to attain the necessary qualifications to proceed with their own careers and reach financial independence.

Our comprehensive vision towards Inclusive Education includes, integration, empowerment, facilitation and rehabilitation. Through evaluation and specialized academic and therapeutic plans, 97 students with disabilities were integrated into our inclusive classes in the academic year 2020/2021.

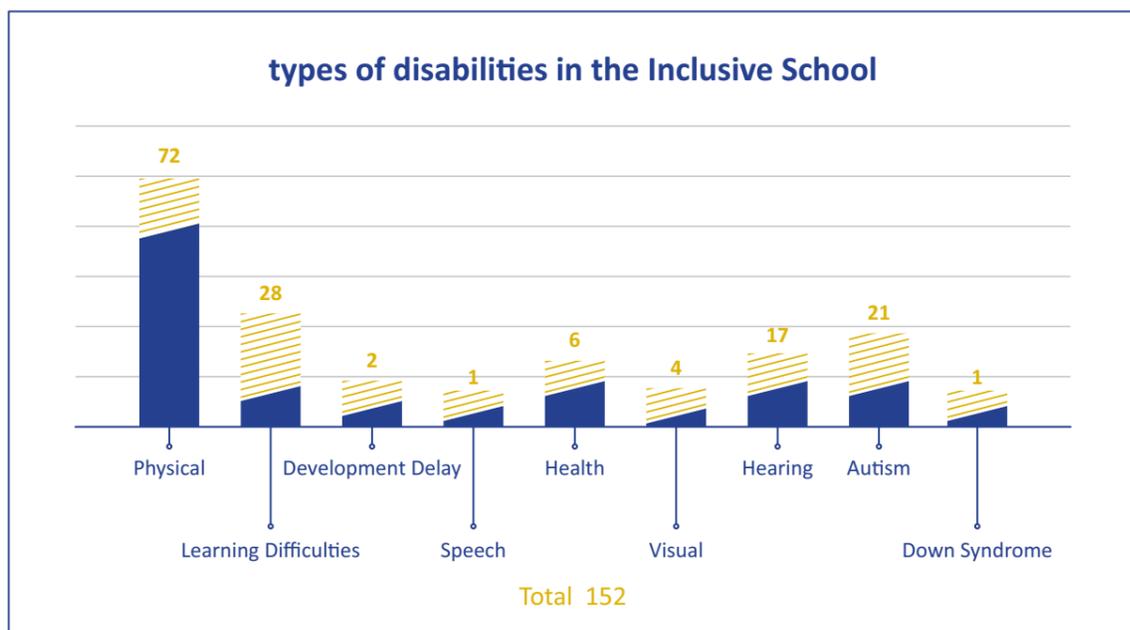


Special Education

The school runs 6 special classes for 56 students with disabilities. These classes act as a stage for students to be empowered, prepared and then enrolled in the inclusive classes. For enrolment in these special classes, a multidisciplinary team that consists of the Special Education Officer, together with teachers and assistant teachers, work on building and implementing an Individual Educational Plan and providing alternatives and alignments. These classes include different types of disabilities: Physical Disability, Autism, Hearing Impairment and Learning Difficulties. In the table below our special classes are detailed.

Special classes	Level	Number of students
Physical disabilities	Kindergarten	8
Autism	Kindergarten	8
Autism	4th grade -6th grade	5
Hearing impairment	6th grade -8th grade	8
Learning Difficulties	4th – 6th grade	15
Learning Difficulties	7th grade	12
Total	6 classes	56 students

152 of students with disabilities have joined our Inclusive School in the academic year 2020/2021.



A Generation of Students Who Overcame Many Challenges.

Graduation of 12th grade



Under the patronage of the Right Reverend Archbishop of the Anglican Episcopal Church in Jerusalem and the Middle East and Chairman of the Board, Bishop Hosam Naoum, and retiring Bishop Suheil Dawani and partners and supporters of the JPBC, the Princess Basma Inclusive School celebrated its 12th graduation ceremony.

In the academic year 2020/2021, 28 students graduated from the school, of which 4 were with disabilities. All of the students joined the high school national exam and twenty three of them have successfully passed the exams and got enrolled in Universities.

our complimentary package of services for our SWD

JPBC Inclusive School: a complimentary package of services for Students with Disabilities (SwD)

In order to enhance services provided for our students specially for students with disabilities, we provide a complementary package of services, and strive for equal educational opportunities and inclusion.



• What are our Complementary Services?

1. Rehabilitation: the rehabilitation package of services includes Physiotherapy, Speech and Language Therapy, Occupational Therapy, Hydrotherapy, Sensory Therapy, ABA and other specialized therapies for children with ASD.

107 In the academic year 2020/2021, 107 students with disabilities have received the rehabilitation package at the JPBC Child Rehabilitation Centre.

2. Health and nursing services: The school nurse holds a crucial role in the provision of health and nursing services to all the children in the school, especially children with special needs presenting with a range of conditions.

25 In addition to all school students, 25 SwD received specialized nursing service on a daily basis during their school year.

School Staffing

9 therapists from the Rehabilitation Centre who provide Rehabilitation Services for 107 students with disabilities: 3 Occupational Therapists 3 Physiotherapists 3 Speech and Language Therapists

01

02

44 qualified and well-trained teachers

2 social workers who support all students and their caregivers with psychosocial support (individual and group) when needed.

03

04

27 teacher assistants whose main responsibility is to support CwD to access the different educational and rehabilitation services, including in-class assistance.

A multidisciplinary team (a behavioral analyst, special education teachers, assistant teachers, social workers, and therapists) which continuously works together in devising, following up, monitoring and evaluating 'Individual Educational Development Plans' for each child at the school.

05



Upcoming Steps Towards a Better Future

Upcoming Steps Towards a Better Future

Since 1964 JPBC has collaborated with the many different stakeholders, in order to achieve our optimal vision in providing access to all Palestinian children with disabilities to quality health services and inclusive education, and to help them to participate and influence, have hope and opportunities.

We stand fast with faith, on our path of hope. For this reason, we continue to enhance our premises and services, in order to be able to receive more children with disabilities, to provide the best services for them and help them achieve the optimal development.

• Renovations

1. With a generous donation from the USAID American Schools and Hospital Abroad Grant ASHA, and the American Friends of the Episcopal Diocese of Jerusalem (AFEDJ), we secured a grant to renovate the roof top playground to ensure it is accessible, child friendly, safe and fully equipped.
2. With a generous donation from 'Agence Française de Développement' (AFD) and through the NGO Development Center (NDC), the Basma Centre can now proceed to implement a new renovation project on Floor -1. This will include adding a computer lab, new classrooms for students with Autism, and a Resource Room.
3. The Dorothea Haus Ross Foundation through the AFEDJ, has generously supported the development of an Audiology Unit at the Child Rehabilitation Centre.
4. With a generous grant from the Campbell Family Foundation through AFEDJ, a new mobile van has been purchased and is being customized for use in expanding our reach to Palestinian children with disabilities through the Outreach Program.



THANKS, AND HONOR

Jerusalem Council for Development and Economic | Project Rozana International | St Luke
 | United Thank Offering UTO | The NGO Development Center | Embrace the Middle East |
 United Palestinian Appeal | American Compass Rose Society | Canadian Compass Rose Society
 Welfare Association | Caritas | American Friends of the Episcopal Diocese of Jerusalem |
 Palestinian National Fund | The Diocese of Pennsylvania | Just act middle east | General Board
 of global ministries | MCCABE

Financial statement

THE JERUSALEM PRINCESS BASMA CENTRE - JERUSALEM
 Financial statements for the year ended December 31, 2021

STATEMENT OF FINANCIAL POSITION

(All amounts are in New Israeli Shekel unless otherwise stated)

	Note	2021	2020
Assets			
Current assets			
Cash and cash equivalents	(3)	2,163,752	1,679,406
Other current assets	(4)	1,070,600	306,433
Pledge's receivable	(5)	43,194	30,296
Accounts receivable, net	(6)	6,591,926	6,606,982
Inventories	(7)	26,866	118,506
Total current assets		9,896,338	8,741,623
Non-current assets			
Property, plant and equipment, net	(8)	9,441,678	10,103,647
Total non-current assets		9,441,678	10,103,647
Total assets		19,338,016	18,845,270
Liabilities and net assets			
Liabilities			
Current liabilities			
Bank's overdraft		470	316
Other current liabilities	(9)	1,705,928	978,155
Accounts payable	(10)	1,434,352	891,943
Borrowing	(11)	492,990	934,407
Total current liabilities		3,633,740	2,804,821
Non-current liabilities			
Due to related parties	(12)	5,219,492	5,190,738
Borrowing	(11)	1,202,843	1,777,593
Provident fund	(13)	140,333	116,285
Provision for end of service	(14)	3,365,922	3,783,103
Total non-current liabilities		9,928,590	10,867,719
Total liabilities		13,562,330	13,672,540
Net assets			
Unrestricted net assets		5,330,446	4,678,781
Temporarily restricted net assets	(15)	445,240	493,949
Total net assets		5,775,686	5,172,730
Total liabilities and net assets		19,338,016	18,845,270

- Notes to the financial statements from (1 - 26) form an integral part of these financial statements.

- The financial statements on pages (3 - 19) were authorized for issue by Jerusalem Princess Basma Centre management on A, 2022 and were signed on its behalf.


 Mr. Ghassan Isaac
 Treasurer


 Rt. Rev. Hosam Naoum
 Chairman



📍 the jerusalem princess basma centre - مؤسسة الأميرة بسملة بالقدس -
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